

# Terms of cancellation and changings astoria gastronomie ag

## Withdrawal / adaption

1 As long as no written and confirmed reservation exists, the Hotel reserves the right to withdraw, without giving reasons, from an offer or order confirmation,

2 In case of unforeseen circumstances (fire, strike etc.) the Hotel may terminate the contract without being held liable for damages.

3 Cancellation / adaption by the Customer of a confirmed booking by the Hotel must be in writing. The following costs\* will be invoiced in the event of cancellations / adoptions being made within the periods.

<b>1 - 10 People / Hotel rooms</b>		<b>11 – 20 People / Hotel rooms</b>	
9-12	days before the event 25%*	13-18	days before the event 25%*
4-8	days before the event 35%*	8-12	days before the event 35%*
3-4	days before the event 50%*	4-7	days before the event 50%*
0-2	days before the event 100%*	0-3	days before the event 100%*
<b>from 21 People / Hotel rooms</b>			
19-24	days before the event 25%*		
11-18	days before the event 35%*		
5-10	days before the event 50%*		
0-4	days before the event 100%*		
<b>Banking days: Monday until Friday</b>			
<b>NO SHOW = 100%</b>			

\* Costs include all agreed services, such as room hire, technical infrastructure, accommodation, offers for food and beverages, and services provided by third parties.